

House of Commons: Written Statement (HCWS1249)

Department for Science, Innovation and Technology

Written Statement made by: **Minister of State for Digital Government and Data (Ian Murray)** on 19 Jan 2026.

A roadmap for modern digital government 2025-2030

I have published 'A roadmap for modern digital government 2025-2030' on GOV.UK. The roadmap follows on from the State of digital government review and A blueprint for modern digital government that were published earlier this year which set out how we will use technology to fundamentally improve and simplify the daily lives of the people in the UK. Our collective priorities are clear: to enable **easier lives, faster growth, firmer foundations, smarter organisations, and higher productivity and efficiency**. This roadmap now sets out our plan to 2030 to deliver those tangible benefits for every citizen and business in the UK, committing to the bold action we will take against the six-point plan for reform outlined in the blueprint:

1. **Join up public sector services:** we are creating a more seamless, secure and connected experience for people and businesses. This includes enhancing the GOV.UK app to provide personalised and proactive services, launching the GOV.UK Wallet for convenient digital credentials and a national digital ID scheme that will simplify and secure access to services alongside GOV.UK One Login. Initiatives like CustomerFirst and GDS Local are accelerating system-wide improvements and fostering collaboration across central and local government. Key to all of this is driving digital inclusion for all.
2. **Harness the power of AI for the public good:** we are actively building and testing AI tools to boost public sector productivity and improve services, contributing to significant efficiency gains that translate into faster decision-making for citizens. This involves the rapid prototyping capabilities of Incubator for AI (i.AI), establishing an external Responsible AI Advisory Panel, and accelerating AI adoption through the Prime Minister's AI Exemplars Programme, which is already testing AI products in areas from job seeking to tax compliance.
3. **Strengthen and extend our digital and data public infrastructure:** we are building a secure and reliable digital public infrastructure. We are committed to embedding safety in its very foundations. This begins with gaining a comprehensive view of our digital estate, removing legacy technology, and providing common platforms and shared direction across government. It involves enforcing 'secure by design' principles across all government systems. We will strengthen cyber defence through new more interventionist models to rigorously protect people's data, as well as make our infrastructure resilient against evolving threats. Beyond our own systems, we are enhancing strategic supplier agreements to ensure supply chains are resilient by enforcing baseline security standards and raising

broader awareness. Furthermore, we are creating new infrastructure like the National Data Library to unlock the value of public data for economic growth and improved services.

4. **Elevate leadership, invest in talent:** we are committed to making government a leading digital career choice. This includes implementing a new digital pay framework, and equipping civil servants with essential digital, data, and AI skills through programmes like the AI Accelerator and TechTrack apprenticeships, ensuring the public is served by the very best digital professionals.
5. **Fund for outcomes, procure for growth and innovation:** we are reforming how government funds, buys and manages technology, working closer with industry to deliver the best outcomes for citizens. By shifting to agile, outcome-focused funding models and leveraging our buying power through the Digital Commercial Centre of Excellence, we will ensure public money delivers maximum value and fosters a more competitive and vibrant technology marketplace. Procurement will prioritise resilience through a diversity of suppliers. We will actively support sovereign capabilities in sensitive areas such as AI and leverage UK assets to guarantee secure and resilient connectivity. This coherent approach ensures that our spending not only delivers value but strengthens our national digital infrastructure and supports growth and innovation.
6. **Commit to transparency, drive accountability:** we are changing to be more open, accountable, and focused on what matters to the public. We are creating consistent ways to measure service performance, working in the open, and publishing clear information on how and why we are using algorithmic tools through the Algorithmic Transparency Recording Standard. This helps every citizen know how their government is performing and why decisions affecting them are being made.

Work to deliver this plan is already well underway.

- the **GOV.UK app** was launched in July 2025 and has achieved over 200,000 downloads and trials for **GOV.UK Chat** have recently concluded to explore the use of conversational AI for helping users navigate complex government services;
- the first digital credential was added to **GOV.UK Wallet** providing almost 2 million veterans with a secure and convenient way to prove their status and access services from their phone;
- as of October 2025, over 13.2 million people have proven their identity through **GOV.UK One Login**, and its identity verification app;
- we completed a discovery phase for the '**Get Britain Working**' **Service Transformation** to explore how to help people find or keep a job while managing long-term health conditions, which has helped to inform the creation of a new unit that will drive this end-to-end service transformation approach across the public sector;
- our first cohort of 24 data scientists from across government complete the **AI Accelerator Programme** and have upskilled into machine learning engineers;
- over 600 public sector organisations have signed up to our **free vulnerability scanning service** to help them identify cyber weaknesses.
- we recently announced our plans for a digital ID scheme so that everyone in the UK can easily and securely prove their identity to access public and private services, welfare and other benefits.

We will now take this roadmap forward at pace, building on the momentum already in place. By

working collaboratively across government, with researchers, businesses, and most importantly, with the public, we will unlock the full potential of digital and AI to deliver transformational outcomes for citizens across the entire country. This roadmap will be iterative and we will provide annual updates on our progress against milestones and blueprint outcome metrics.